WARRANTY POLICY

INFRALAND OY AB, hereinafter INFRALAND, warrants all attachments manufactured by INFRALAND OY AB to be free from defects in material and workmanship.

Warranty Period

The warranty period is 9 months starting from the date of the invoice.

INFRALAND Responsibilities

If a defect in material or workmanship is found during the warranty period, during normal working hours INFRALAND will:

- Provide (at INFRALAND's choice), new or remanufactured or INFRALAND-approved, replacement parts to correct the defect part.
- If needed, visit for to inspect the defect item. Removal and re-installation are the User's responsibility.

Installer/customer Responsibilities

The party who installs any INFRALAND attachment on a machine is responsible for:

- Pressure testing all hydraulic connections and tightening where necessary.
- Checking and tightening all fasteners and pin locks once the attachment has been tested.
- Ensuring that a warranty activation as provided is filled in and sent back to INFRALAND.

Customer Responsibilities

The User is responsible for:

- The costs associated with transporting the attachment / replacement part.
- Labor costs
- Local taxes, if applicable.
- Costs to investigate complaints unless the problem is caused by a defect in INFRALAND material or workmanship; subject to "INFRALAND Responsibilities" above.
- Any costs resulting from failure to give INFRALAND timely notice of a warrantable failure and promptly making the product available for repair.

Limitations

INFRALAND is not responsible for failures resulting from: and normal wear and tear or:

- Any improper use.
- Accessory, items, and parts not sold by INFRALAND.
- Abuse, neglect, accident, changes to the product not authorized by INFRALAND, and/or improper repair.
- User's unreasonable delay in making the machine available after being notified of a potential product problem.

Miscellaneous

All notices given under or pursuant to this agreement, shall be in writing and sent postage prepaid to INFRALAND, Kimov. 738 B2, 66810 Kimo, Finland.

Procedure

When a failure occurs, you must notify INFRALAND immediately to obtain authorization to carry out repair:

- Recommended repairs are to be discussed and agreed to by INFRALAND.
- Damaged parts become the property of INFRALAND.

Warranty Claim

Your warranty claim must contain the following information:

- INFRALAND attachment serial number.
- Model and Description of the INFRALAND attachment.
- Machine model & serial number.
- Description of the machine.
- Date claim is prepared.
- Delivery date to the original User.
- Date of failure and repair.
- Hours of use on the attachment, (often the same as machine hour meter).

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- Your internal reference or claim number.
- An accurate accounting of the work done. Photographs from before and after the repair are helpful in investigating the failure and help expedite your claim.
- Your work order or other documentation to support your claim.

THIS WARRANTY IS EXPRESSLY IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

REMEDIES UNDER THIS WARRANTY ARE LIMITED TO THE PROVISION OF MATERIAL OR REPLACEMENT PRODUCT, AS SPECIFIED HEREIN.

INFRALAND IS NOT RESPONSIBLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

INFRALAND

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